PRODUCT DOCUMENTATION
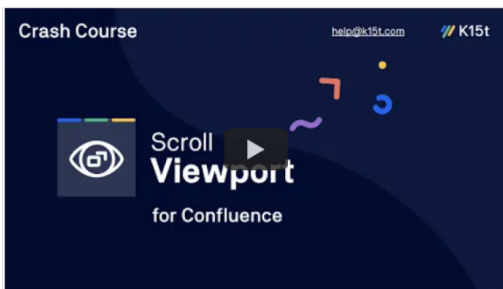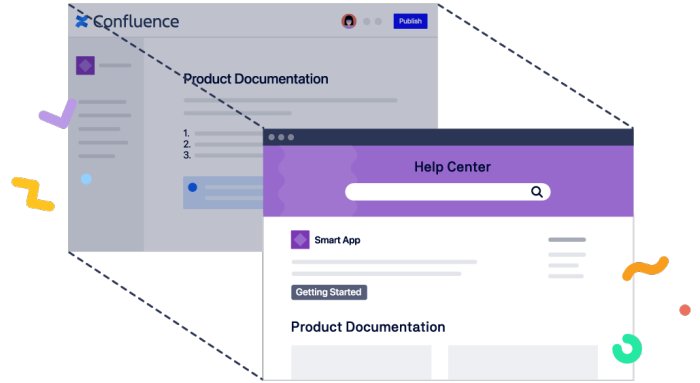
Publish Confluence Documentation as a Customizable Help Center

Transform the Collective Experience of the Team Into User-Friendly Help Centers

Collaborate with the team in Confluence and use Scroll Viewport to **publish your documentation as a customized help center**.
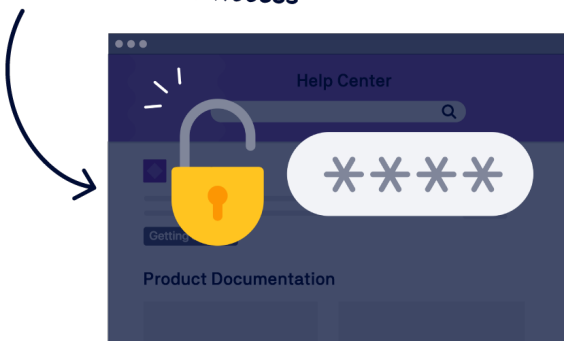
- Users can submit support tickets straight from the help center.
- Integrate the help center with Google Analytics to understand how customers interact with the content.
- Publish multiple versions, variants and translations of the documentation to deliver the right content to the right audience(s).

Manage and Control Who Can Access the Help Center

With Scroll Viewport, you can choose to publish your documentation as a **restricted help center where you control who has access** to your content, via:

- Single sign-on: Users who are logged in to your other systems will be authenticated via a third-party identity provider.
- Access tokens: Generate access tokens for users who you want to view a help center. Those users will enter the token data into the help center login page.

Transform Documentation Into User-Friendly Help Centers

Write in Confluence, publish as a help center

Author documentation in Confluence and Scroll Viewport will theme and publish it as a public or restricted help center for users. Add a custom domain, and customize the help center to fit the company's brand – no coding needed.

Publish versions, variants, and translations

Scroll Viewport integrates with Scroll Documents so you can manage and publish multiple versions, variants, and translations of your documentation to a help center and ensure it delivers the right content to the right users.

Offer an integrated support experience

Enhance your customer help experience by embedding support systems like Jira Service Management and integrating your help center with Google Analytics to understand how customers interact with the content.

Feature Comparison	Cloud Version	Server / Data Center
Custom domain	✅	✅
URL redirects	✅	✅
Access control: Authentication	✅	✅
Access control: Restricted pages	✅	✅
Automated sync between Confluence and Scroll Viewport	❌	✅
Embed attachments on pages	✅	✅
Custom developed themes	❌	✅
Custom CSS & JavaScript	✅	✅

Visit the Cloud Migration Hub for the whole comparison →

Get started by requesting a free promotion code for Scroll Viewport for Confluence and have a look at the documentation for Data Center or Cloud.

Go to the Cloud Migration Hub→
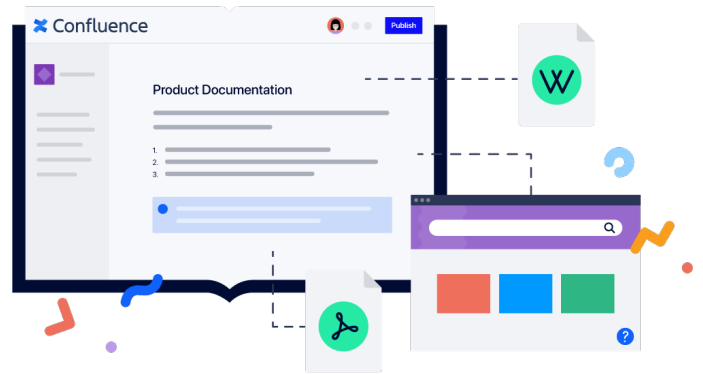
Request a Demo or Support
For Your Customer Case →

Complete Your Clients' Solution

Scroll For Confluence

Scroll Viewport is part of Scroll for Confluence, a collection of Confluence apps that let users manage and publish their team's content and documentation.

☞ Learn more about Scroll for Confluence.

A Single Source of Truth

Create and store every version of the content in one place that is easy to access, modify, and update without depending on external teams and resources.

How to: Multi-Channel Publishing

Scroll Viewport

Transform your documentation into user-friendly help centers that are easy to build and modify. Tailor the site to suit your brand, manage permissions and limit access, integrate with analytics tools and support systems.

Scroll PDF Exporter

Turn your documentation into beautiful PDF documents with rich output functionality and full control over styling.

Scroll Word Exporter

Transform your documentation into professionally-styled Word documents that preserve the style and format of the original and stay true to your corporate brand.

Scroll HTML Exporter

Easily turn your documentation in Confluence into HTML exports that you control completely — with an easy-to-read style, simple navigation, and integrated search.

How to: Content Management

Scroll Documents

Save, control, and compare versions of your documentation and track the lifecycle of your documentation authored in Confluence.

Variants for Scroll Documents

Deliver the right content to the right audience by managing conditional content and publishing variants of your documentation based on audience needs.

Translations for Scroll Documents

Translate and manage your content in multiple languages. Translate right in Confluence or via external translation management systems.

Go to the Cloud Migration Hub➔

Request a Demo or Support For Your Customer Case →